

NYCE UPDATE

Urgent Update

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DATE:

June 26, 2006
6:45p.m. ET

TO:

NYCE financial institution
participants

SUBJECT:

Be aware of fraudulent e-mails
that appear to be from NYCE

CLIENT ACTION NEEDED:

Please notify your cardholders

Be aware of fraudulent e-mails that appear to be from NYCE

It has come to our attention that some participants and cardholders have received fraudulent e-mails that appeared to come from NYCE, with the subject line "Limited time offer - Enroll for e-Statements." The e-mail contains a link that takes readers to a site that resembles the NYCE Web site, where it requests that the recipient provide confidential information via an online form.

Please be advised that these e-mails are not being sent by NYCE, and the Web site they link to is a copy—not NYCE's actual site. Be aware that NYCE will not:

- Initiate communication directly with cardholders regarding any account or personal information.
- Promote products and features directly to cardholders.
- Request personal information, such as card numbers or PINs, via the Internet.

If your employees or cardholders receive an e-mail of this nature, please instruct them to immediately delete the e-mail and not respond to it. Further, we ask that you educate your cardholders generally about the prevalence of phishing scams and other attempts to collect personal information via the Internet, and how they should respond to such requests.

Customer service e-mail has changed

To limit further activity generated by this phishing scam, NYCE's general customer service email has been changed to customer_service@nyce.net. Please update your records effective immediately. All other e-mail addresses for your NYCE contacts remain the same.

Questions?

Please contact your client services representative at (888) 456-2844.

